

**INFO**Online

**Service description**

**NoScript measurement**



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## 1 About the document

The document at hand describes the INFOnline *NoScript measurement* service, the limiting and framework conditions for its use, as well as the organisational and contractual conditions.

The technical implementation of NoScript measurement is described in the document *INFOnline Integration Guide NoScript measurement*.

## 2 Service portfolio

### 2.1 Technical provision of NoScript measurement

The possibility of NoScript measurement must be separately set up for each site in the SZMnG system. Setup is included in the service portfolio of the *NoScript measurement* service.

### 2.2 Service & Support

Technical support and organisational services by the INFOnline Service & Support-Team is included in the NoScript measurement service. The Service & Support Team will also provide you with information on making an exemption application to the IVW and the AGOF if this is required.

## 3 Limiting and framework conditions

### 3.1 Ordering the service

To order the *NoScript measurement* service, send an e-mail to the INFOnline Service & Support Team ([service@INFOnline.de](mailto:service@INFOnline.de)).

Provision of the service takes place as follows:

- INFOnline will send you an exemption application
- Return the form, filled in and signed
- You will receive confirmation of receipt of the exemption application
- INFOnline will then forward on your application
  - If your site is registered at the IVW: to the IVW offices
  - If your site is participating in the AGOF study: to the AGOF offices
- The relevant office will return the application with the decision to INFOnline
- You will receive a message regarding the decision made by the relevant offices
- If no objection has been filed, INFOnline will get in touch with you to clarify the technical implementation and quality assurances.

The time period for the described process generally takes 4-8 weeks.

After the order, the following prerequisites will be checked

- Are there any reasons to prevent technical setup in the SZMnG system?
- If your site is registered at the IVW: Is there an approved exemption application from the IVW?
- If your site is registered at the AGOF: Is there an approved exemption application from the AGOF?

If the aforementioned prerequisites have been fulfilled, INFOnline will send you an e-mail containing all technical information for implementing NoScript measurement (INFOnline Integration Guide NoScript Measurement).

Alternatively, the INFOnline Service & Support Team will get in contact with you for the purposes of clarification.

### 3.2 Duration and termination

The duration of the NoScript measurement service begins with the confirmation by INFOnline that setup of the measurement system has been successful.

The service may be terminated four weeks prior to the end of a quarter. This service is also terminated when the customer contract terminates.

### 3.3 Costs

All subsequently listed prices are net prices plus value-added tax.

The cost for the NoScript measurement service is calculated as follows:

#### 1.) Setup

A one-off setup fee of €1,600 will be charged for setting up the *NoScript measurement service* for your site.

#### 2.) Annual fees

The operation of NoScript measurement is charged at an annual rate of €1,600.

Invoicing of the annual fees is carried out each quarter.

## 4 Contact

You can contact the Service & Support Team from Monday to Friday between 9am and 6pm by

Telephone: +49 (0)228 / 410 29 – 77

E-mail for organisational questions: [service@INFOOnline.de](mailto:service@INFOOnline.de)

E-mail for technical questions: [support@INFOOnline.de](mailto:support@INFOOnline.de)

