

INFOOnline

Service description

Automatic code allocation



INFOOnline GmbH
Brühler Straße 9
53119 Bonn

Tel.: +49 (0) 228 / 410 29 - 0
Fax: +49 (0) 228 / 410 29 - 66

www.INFOOnline.de
info@INFOOnline.de

Content

1 About this document	1
2 Service portfolio	2
2.1 Notes.....	2
2.2 Technical supply of the automatic code allocation	2
2.3 Service & Support	2
3 Limiting and framework conditions	3
3.1 Ordering the service	3
3.2 Duration and termination	3
3.3 Costs	3
4 Contact	4

1 About this document

This document offers a brief description of the INFOOnline *Automatic code allocation* service, the organisational and contractual conditions and the framework and limiting conditions for its use.

You can find a description of the technical implementation of the automatic code allocation (unencrypted variation) in the document *INFOOnline Integration Guide Automatic code allocation*.

The technical documentation for the encrypted variation of the automatic code allocation is not available publicly. Once you have placed the order for this variation, you will get the documentation separately. We kindly ask you to treat the document in strict confidence and to avoid passing the data to third parties.

2 Service portfolio

2.1 Notes

When using the automatic code allocation, please pay attention to the following notes:

- You can still allocate a code manually in the KAT2.0 system in the customer center. In this case, the automatic code allocation will be disabled for this code. A manual code allocation always has priority over an automatic code allocation.
- If you use the unencrypted variation, the code allocation in the KAT2.0 system can be identified by third parties, that can read out the source code of your website and know the notation structure.

2.2 Technical supply of the automatic code allocation

Once you have placed the order for this service, INFOOnline will enable the automatic code allocation for your site.

In order to achieve a proper function of the automatic code allocation, when setting up this service, please follow the instructions of the document *INFOOnline Integration Guide Automatic code allocation*. If you use the encrypted variation, please comply with the instructions of the set up document that you get from INFOOnline.

2.3 Service & Support

Technical support and organisational services by the INFOOnline Service & Support Team are included in the *Automatic code allocation* service. In addition, the Service & Support Team will give you all the necessary information about potential exception requests for IVW and AGOF.

3 Limiting and framework conditions

3.1 Ordering the service

If you want to order the *Automatic code allocation* service please send us an informal email to service@INFOonline.de.

Upon receipt of your order, INFOonline will check your order. After accepting your order, we will send you a confirmation for your digital site and the technical integration documents. As soon as you have received the confirmation, you can use the service.

The examination of your order and the release of the service are usually done by two working days.

3.2 Duration and termination

The *Automatic code allocation* service begins with the confirmation of INFOonline that we have released the service for your digital site.

You can terminate the service any time with a notice period of four weeks prior to the end of the quarter. In case of the termination of the entirely measurement of your digital site, this service expires automatically at the termination date.

3.3 Costs

All of the following prices are quoted net plus value added tax.

The costs for the *Automatic code allocation* service will be calculated as follows:

1.) Set up:

A one-time setup fee of €100 must be paid for this service for your digital site.

2.) Annual fee:

The technical supply of the service will be charged with 800 € per year. Invoices are issued quarterly.

4 Contact

You can contact the Service & Support team any working day between 9 a.m. and 6 p.m. by

telephone: +49 (0) 228 / 410 29 – 77

e-mail for organisational queries: service@INFOonline.de

e-mail for technical queries: support@INFOonline.de

